

Customer Information
to submit a proof of payment or submission of a request for reimbursement in case
of incorrect payment / overpayment

inNOVA form included in information

Topic: Records of payments

Identifier	Type of Case
BNYO-01	Fizetési kötelezettség teljesítésének igazolása, illetve visszafizetési kérelem előterjesztése téves befizetés/túlfizetés esetén
BNYO-01	Proof of payment or submission of a request for reimbursement in case of incorrect payment / overpayment

The information is effective as of 1 December 2020.

Information

Payments listed in the customer information can be submitted as proof of payment by submitting inNOVA form with identifier BNYO-01.

If you are dealing with an electronic form administrative service fee, procedural (administrative) costs required to pay, you are territorially competent County Police Headquarters shall be paid into the Appropriation allocation bank account numbers <http://www.police.hu/hu/ugyintezes/elektronikus-ugyintezes/e-ugyintezessel-kapcsolatos-szabalyzatok> specified in Table 1.

If you are dealing with an electronic form administrative fine, on the spot fine, procedural and administrative fines, supervisory fine, procedural fee, required to pay, then the Country (Capital) Police Headquarters, Rapid Response and Special Police Services, and the Airport Police Directorate shall be paid into the Centralized fine collection bank account numbers <http://www.police.hu/hu/ugyintezes/elektronikus-ugyintezes/e-ugyintezessel-kapcsolatos-szabalyzatok> specified in Table 2.

If you are dealing with an electronic form the infringement fine, the infringement cost, enforcement on the spot, related procedural fees required to pay, then the County (Capital) Police Headquarters shall be paid into the Unified infringement fine collection centralized bank account numbers <http://www.police.hu/hu/ugyintezes/elektronikus-ugyintezes/e-ugyintezessel-kapcsolatos-szabalyzatok> specified in Table 3.

If you are dealing with an electronic form administrative fines imposed on no-fault liability, an administrative fine for failure to pay a charge commensurate with the distance traveled, as well as related procedural fees required to pay, then shall be paid into the Centralized fine collection bank account numbers centralized direct debit account <http://www.police.hu/hu/ugyintezes/elektronikus-ugyintezes/e-ugyintezessel-kapcsolatos-szabalyzatok> specified in Table 4.

Please be advised that in the case of a wire transfer, it is important that the description contains identifiable information (case number, license plate number, debtor name).

If in your case

- despite the payment, the payment was not detected in your case (eg use of an incorrect account number, inappropriate content of the notice box), you can take action to identify it afterwards,
- you want to submit a request for a refund in case of overpayment or incorrect payment,

you can do so on the BNYO-01 inNOVA form at the <https://ugyintezes.police.hu/befizetesek-nyilvantartasa> link.

For more information on making a payment, contact: befizetes@orfk.police.hu